

Stark County Job and Family Services

2018 Annual Report



Child
Support

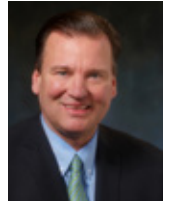


Children
Services



Human
Services

I want to express my gratitude to Job and Family Services for another great year of service to our Stark County community. The opioid crisis has driven a huge increase in foster care and the need for foster families. I believe the staff at Children Services, and all of JFS, are up to the task. Through their hard work we will continue to be one of the leading agencies in the State of Ohio. The Midtown Building renovations are under way and we will soon have a new and efficient home for Human Services and Child Support, as well as for our families. Keep up the good work of taking care of our families in Stark County!



Richard Regula, Stark County Commissioner



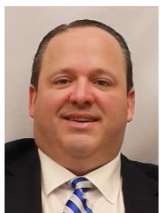
As 2019 begins, the pragmatic relocation of the three divisions of Job and Family Services is in motion. I believe having those divisions in close proximity to one another will help in the continued, tremendous efforts made by the entire team at Job and Family Services. You are such a vital part of what makes Stark County a great community in which to live! Keep up the good work!

Bill Smith, Stark County Commissioner

Two thumbs up to the entire Job and Family Services team! The great work of the staff becomes more extraordinary when one considers the tremendous challenges they face. I am proud of this team. Thank you to Executive Director, Deborah Forkas, and to all Job and Family Services staff for impacting our Stark County families in the most compassionate and principled of ways!



Janet Weir Creighton, Stark County Commissioner



As the renovations to the Midtown Building finally began in 2018, we are witnessing the exciting tangible signs of the soon-coming combined home of the Human Services and Child Support Divisions. When completed in 2019, this new permanent home for these Divisions will allow us to achieve even more efficiency for our customers, our staff, and the taxpayers. Our Stark County Job and Family Services team is often called upon to run pilot programs for the State of Ohio due to your willingness to streamline processes; your professional expertise and your outstanding leadership. You are continuing to set the bar high as the Stark County team and our programs are frequently leaders in the State. Keep setting the standard!

Brant Luther, Esq., Stark County Administrator

Our Mission

To partner with our customers, community and other service providers to protect children and vulnerable adults, stabilize and strengthen families, and encourage self-sufficiency and personal responsibility.

Dear Friends

In 2018, we at Stark County JFS lived our agency's mission daily as we worked to help our community's vulnerable families and children. For many in Stark County, 2018 was a difficult year. In addition to everyday challenges, many felt the impact of our county's continuing opioid/drug crisis which doesn't discriminate among young or old, healthy or sick, successful or struggling. Members of our community died because of the opioid/drug crisis. Parents lost children; and children lost parents. Some lost jobs, others were unable to care for their families. For far too many, lives were forever changed.

Our Children Services Division reports that, over the past three years, drugs have been a factor in 67% of cases where children were removed from their homes. Looking for additional ways to serve these vulnerable children, Children Services began preparation in 2018 for participation in the Ohio START intervention program pilot.

Ohio START (Sobriety, Treatment, and Reducing Trauma) provides specialized services, such as intensive trauma counseling, to children victimized by parental substance abuse. START also works with addicted parents of children referred to the program. The START pilot will begin in March 2019.

Our Child Support Division reports that an increasing number of parents, both non-custodial and custodial, are unable to pass drug screenings required for employment. As a result, more and more grandparents are now involved in child support cases and in providing care for their grandchildren.

Through a federal grant focused on helping non-custodial parents overcome barriers to employment, our Child Support division partners with community providers to address substance abuse issues with the goal of helping non-custodial parents become successfully employed so that they can provide child support and be actively involved in their children's lives.

Our Human Services Division also assists children whose parents may be struggling with addiction. Among the many programs provided by Human Services are Medicaid and cash assistance for children, and food assistance for grandparents who qualify. For those caring for their grandchildren, these programs are vitally important.

We are grateful to all who supported our agency in 2018. We pledge to continue to do our very best to encourage self-sufficiency and personal responsibility, and to protect children and vulnerable adults. We will do this in partnership with our community, service provider partners and those we serve. We will continue to be good stewards, to spend wisely and to seek creative solutions to the challenges our community faces.

Sincerely,
Deborah Forkas, M.Ed
Executive Director



Human Services

"If more people were like Tiffany, this world would be a better place!"

Gail is a letter writer. She enjoys putting pen-to-paper to write lovely letters to, and about, people who make a difference in her life. Gail, a cancer survivor, has debilitating asthma, heart and back problems, and other medical issues. She thinks a lot about the kindness of those who help her and likes to give back through her thoughtful and caring letters.

In August 2018, the Stark County JFS Human Services division received one of Gail's letters—four carefully crafted, hand-written pages—praising the wonderful job done by Tiffany, her NET worker for the past three years. NET is a state-funded, Non-Emergency Transportation program offered to JFS Medicaid recipients. The program provides free, in-county transportation for Medicaid-covered doctor, dental and vision appointments. NET also provides out-of-county transportation for treatment when referred by a doctor. The agency's two NET workers, with assistance from two additional NET staff, are extremely busy, scheduling 500 medical trips weekly.

Gail wanted our agency to know how grateful she is for Tiffany. Though never having met Tiffany, Gail said she counts her a true friend whose kindness and help have made a difference in her life. Gail says Tiffany, who schedules transportation for her medical appointments, has helped her through discouraging health issues, illness, hospital stays and a lot of appointments. Gail said her strong faith, along with Tiffany's help, enable her to weather many storms.

Gail overcame severe childhood asthma to

graduate from McKinley High School and serve as a Football HOF Queen's court member. She pursued a successful modeling career while working full-time for Stark County Family Court. In her mid-twenties, Gail married and soon had three children, all with severe asthma. Gail put aside her dreams of modeling and became a full-time mom. Her marriage ended, and while caring for her children, Gail's own health began to deteriorate.

But, for every obstacle she faced, Gail says God has provided good people such as Tiffany to help her meet those challenges. Tiffany, an 11-year JFS employee, is a bit embarrassed by the attention Gail's letter has brought. She says the NET workers take their jobs very seriously because they understand how important NET is to those they serve. Tiffany is appreciative of Gail's letter but adds that all the NET workers are just as kind and caring.

This might have been where the story ended had Gail's letter not taken on a life of its own. Tiffany's immediate supervisor shared her letter with the Human Services deputy director, who in turn shared it with the agency's executive director, all of whom sent their own notes of appreciation to Tiffany. And along the way, the idea took root to arrange for Gail and Tiffany to meet. They shared stories, smiles and laughter, and a few tears as well.

Gail will continue to use the services offered through NET. She and Tiffany will continue to talk weekly by phone as transportation arrangements are made. And both will fondly remember how a carefully written letter led to a wonderful visit for two people who genuinely care for one another.



"When you think about it this world is a better place because we do have people like Tiffany in it!"

~ Gail

Human Services

Susan Lenigar, MBA
Deputy Director,
Human Services Division

Staff: 228

Human Services provides:

- Food Assistance (FA) Program, which is issued to the Ohio Direction Card for food purchasing assistance
- Ohio Works First (OWF) cash assistance
- Medicaid for the aged, blind and disabled
- Nursing Home Medicaid and Home & Community Based Services (HCBS) waivers
- Medicare Premium Assistance programs
- Medicaid for families, pregnant women, children and expansion adults
- Non-Emergency Transportation (NET)
- At-Risk Pregnancy Services
- HealthCheck
- Breast & Cervical Cancer Project
- Job Opportunities and Basic Skills (JOBS)
- Child Care programs

The following data is based on numbers as of December 2018.

Supplemental Nutrition Assistance Program (SNAP)

43,528 individuals received food assistance. Based on the 2017 U.S. Census count of 372,542, this is about 1 of every 8 people in Stark County.

Medicaid

According to the Ohio Department of Medicaid:

88,164 individuals received Medicaid assistance. Assistance programs included Medicaid for the aged, blind and disabled, and the Modified Adjusted Gross Income (MAGI) programs, which cover families, children, pregnant women, and adults with Medicaid expansion.

18,761 individuals received Medicaid for the aged, blind and disabled. This number includes approximately 4,100 individuals eligible only for Medicare Premium Assistance.

69,403 individuals received MAGI Medicaid.

Ohio Works First Cash Assistance

3,337 individuals received Ohio Works First (OWF) cash assistance.

603 work-required OWF recipients were referred into the Comprehensive Case Management and Employment Program (CCMEP) between July 1 and December 31, 2018. CCMEP is meant to provide more intensive service and support to young adults, ages 16-to-24, as they work to become employable and/or self-sufficient. SCJFS partners with OhioMeansJobs in facilitating the program.

3,809 children cared for by publicly funded child care.

It is estimated that in 2018, the four major Human Services Division programs contributed nearly \$776 million to the Stark County community. Local grocers, clinics, hospitals, and retailers benefited from these services:

Medicaid Disbursements	\$682,310,673*
Total Food Assistance Disbursements	\$62,897,982**
OWF Cash Assistance Disbursements	\$7,731,386**
Child Care Assistance (approx.)	\$13,859,241***

Percentage of Stark County population participating in selected public assistance programs based on an estimated population of 372,542***:

Families below Poverty Level	14.3%	(1 in 7 people)****
Food Assistance Program	11.7%	(1 in 8.5 people)
OWF Cash Assistance	.9%	(1 in 111 people)

*From Ohio Department of Medicaid, includes payments made to providers out of county

**From ODJFS – used 8 actual monthly issuances, averaged, due to individual county numbers unavailable after 08/2018

***Based on 11 actual monthly issuances, averaged due to unavailable numbers for December at time of reporting

****From www.census.gov, July 2017 data



Wages & Benefits	\$12,244,063	65%
Program Costs	\$4,058,147	22%
Operating Expenses	\$2,477,084	13%

Children Services

Good things come to those who wait

Eva, 15, is a high school freshman and excellent student who loves Chipotle, shopping, volleyball, singing, playing video games and writing. She has entered several writing contests and placed in the top 20 of 13,000 entrants in a national essay contest, and second in a Stark County Schools' Martin Luther King essay contest. She has also participated in Academic Challenge and Speech and Debate.

Enrolled in Canton's Timken Early College High School, Eva takes both high school and college classes and will graduate from high school with a two-year associate degree. Her plan is to continue her college education and earn a bachelor's degree in journalism.

Eva, is bright, articulate and accomplished. She considers herself a typical teen. Her story, though, is anything but typical. Eva entered foster care when she was 11 years old. Stark County Children Services was granted permanent custody of Eva in 2016. She currently lives with her foster mother—her seventh foster placement since 2014.

Eva says, "As foster kids we sometimes have to work a little harder to do all the things some kids may take for granted. I believe that each of us should be recognized not just as a foster child but also for who we are as individuals."

As with Stark County's over 300 other foster children, Eva has thought a lot about adoption. She believes every child deserves

a family and she looks forward to being adopted. At times, though, the wait has been difficult.

Fortunately, Eva has developed strong relationships with her Children Services workers to whom she looks for support and advice. These workers are part of a team focused on finding Eva a permanent home. Eva's workers have talked with her about the importance of finding the right family to love and support her. They have encouraged her to be patient, positive and hopeful.

Eva's patience, and her workers' diligence, recently resulted in very good news. Eva's workers were contacted by an adoptive family who learned about Eva through the Stark County Children Services adoption website.

The family is excited about Eva's love of learning, her strong desire to go to college, her goals and amazing motivation. Eva is excited by all the interests they share, the support of her dreams, and by the family's desire to adopt a teen. She and the family are enjoying getting to know each other and are looking forward to visits together and the next steps in the adoption process.

As Eva and her prospective family spend time together, her Children Services workers continue to support her and the adoptive family. There is still much to be done as Children Services works to make Eva's adoption a reality, but her workers are mindful of the proverb that says good things come to those who wait.



Children Services

Robert Myers , LISW-S
Deputy Director,
Children Services Division

Staff: 183

The Children Services Division serves the county's children at risk of abuse or neglect, and their families. Children Services is legally responsible for taking, and investigating, reports of child abuse, neglect and dependency; and acting to protect children at risk of harm.

The Division also takes reports of suspected abuse, neglect and/or exploitation of adults age 60 and older. In 2018, SCJFS contracted with Coleman Professional Services to provide these services.

Children Services recruits and trains foster and adoptive families, prepares children for adoption, arranges for post-adoption services to families, and provides independent living skills for older teens.



Report Line

7,905 calls to the Report Line resulted in 3,063 cases requiring assistance or intervention

Assistance

359 of the 3,063 cases resulted in assistance to families

Of these:

220 were calls of families in need of services

139 were calls about children who were determined to be dependent

Intervention

2,704 of the 3,063 cases required intervention, using one of the following approaches:

Traditional Response

585 (22%) of the 2,704 were responded to using the traditional response.

Of these calls:

25.1% calls reporting suspected neglect.

19.7% calls reporting suspected physical abuse.

54.0% calls reporting suspected sexual abuse.

1.2% calls reporting suspected emotional maltreatment.

Alternative Response

Alternative Response (AR), an approach that provides for a second, or alternative, pathway of response to reports of alleged abuse/neglect, was initiated in April 2012. In 2018, 2,119 cases (78% of the 2,704 cases) were responded to using the AR approach.

Ongoing Supportive Services

In an average month, 238 families received case management and supportive services. Children who could not remain safely in their own homes were provided placement services. Below are the average number of children per month in each type of placement setting.

- 137 Agency Foster Care
- 86 Purchased Foster Care
- 1 Group Home Care
- 8 Residential Placement
- 143 Kinship or Relative Home

Transitional Youth Services

- 135 youth received independent living services
- 75 previously emancipated youth received services.

Foster Care/Adoption

- 175 licensed foster families (average per month)
- 75 finalized adoptions

Adult Protective Services

SCJFS contracted with Coleman Professional Services to provide services. In 2018, there were 441 new cases of elder abuse/neglect or exploitation.



Wages & Benefits	\$12,147,206	53%
Program Costs	\$7,930,840	35%
Operating Expenses	\$2,849,434	12%

Child Support

Ask Thelma and David what is important, and they will tell you being good parents to their blended family of five children is very important. They will also list their jobs, being debt-free, regularly adding to their savings account, and their recent move from subsidized housing to a rental home.

Married six years, David and Thelma, are happy, hard-working, and planning for their future as they enjoy their success. What makes their story remarkable is how it came to be.

Thelma's childhood was traumatic. Her parents were addicted to alcohol and her father died of the disease when she was 15. Her mother, abusive, and unable to work, was at times homeless. Thelma was often on her own. She was 17 and pregnant when placed in foster care. Following her child's birth, she depended on others for his care. At 20 she was married and had a daughter. The marriage ended, her ex-husband took custody of their child and Thelma struggled to hold a job so that she could pay child support.

David, who worked, was paying child support for two children and sharing custody of a third. They met and, soon after, married. Within weeks, David was diagnosed with a brain tumor. Surgery and a difficult recovery followed. He couldn't work.

While Thelma never had difficulty finding a job, she did have trouble keeping one, because, she didn't want to be tied down with work. It wasn't long until David and Thelma's downward spiral was out of control. In a pattern much like that of her parents, Thelma was drinking, she and David couldn't pay the bills or child support, and they faced bouts of homelessness. Things were a mess.

Fortunately, David's health improved, and he was cleared to work. His child support caseworker told him that because he was behind in his child support payments, he qualified to participate in the Right Path for Fathers program. Funded through a federal grant, the program helps long-term unemployed, non-custodial parents in need of skills to compete for employment. The intensive, month-long, five-day-a-week program reviews job readiness skills and focuses on parenting skills and the importance of non-custodial parents being active in their children's lives.

David wanted to work. He registered for the Right Path program expecting to polish his resume and refresh his interviewing skills. What David didn't expect was the care and concern of his instructors, how much he would learn, and how much he would enjoy the program. While in the program David, who was focused, enthusiastic and took all the information to heart, obtained a job with Cellular Connection and has recently been promoted to a store manager position.

Upon graduating, David encouraged Thelma to participate. She, too, loved the program and responsibility it instilled. She still uses the parenting workbook she received. Thelma was the only mom in her graduating class. She is now a licensed insurance agent with the TruBridge Inc. Insurance Agency in North Canton where she loves her job and has been recognized for her work.

David and Thelma are busy now with their new jobs, but they always make sure to spend quality time with their children. And because they are so appreciative of the opportunities they have been given, they give back by volunteering at Anchor House in Alliance which provided them shelter when they were homeless. David was recently named to the Anchor House board of directors.

Thelma and David are proud of what they have accomplished and grateful for the Right Path program and the second chance they were given.



Child Support

Rob Pierson, MA
Deputy Director,
Child Support Division

Staff: 79

The Child Support Division is committed to providing services which include:

- Establishing paternity and support
- Issuing orders for medical support
- Modifying and enforcing support orders
- Monitoring the collection and disbursement of support payments

Community Outreach

- Pro-Football Hall of Fame Winter Event
- National Reading Day/Alliance, Canton, Massillon City Schools
- Day Out with Dad Football Camp at HOF
- Fishing Rodeo
- HOF Community Parade
- Fathers Walk Your Child to School Day
- Parenting Time Order Program
- Expungement/CQE Information Clinics

Number of Child Support Cases

31,000

Collections

\$59,003,972, and of this, \$2,212,334 collected at payment window

Incentive Performance Categories

Paternity Establishment	99.58%
Support Order Establishment	89.52%
Collections on Current Support	73.06%
Collections on Arrears	67.03%

Cost Effectiveness

\$11.72 collected for each operations dollar spent (state average: \$8.27)

Significant Statistics

577	paternity cases scheduled for DNA testing
1,214	cases referred for Support Establishment
2,069	court hearings by Legal Department
60,989	phone calls received in Customer Service
11,397	customers seen in the CSEA Lobby

Right Path for Fathers Partnership Grant

This six-year, \$2.3 million federal grant to assist unemployed, non-custodial parents ended in September 2018. However, new funding from local partners, and a waiver from the federal government to continue services, will allow Right Path to continue to assist non-custodial parents beginning in January 2019.

Participants will continue to be referred to programs at Goodwill and the Early Childhood Resource Center for employment and parenting classes. During the six years of the federal grant, 80.3% of non-custodial parents who completed the program found employment.

PJAC/New Directions in Child Support Grant

A \$2.29 million, five-year Procedural Justice Informed Alternative to Contempt (PJAC) federal grant, awarded in 2016, funds an alternative to civil contempt for non-custodial parents not making payments. Case conferences are held with both custodial and non-custodial parents. PJAC also provides services to overcome barriers for non-payment of support, including programs to assist parents seeking employment.

Expungement/Certificate for Qualification of Employment (CQE) Program

CSEA, Community Legal Aid, Stark County Family Court, and Stark County Fatherhood Coalition collaborate on an Expungement/CQE program for parents with felony convictions who seek employment. CQE works to remove criminal conviction barriers and, since the program began in August 2014, 75 expungements and 25 CQEs have been completed.

Community Outreach through Fatherhood Coalition

CSEA is a key member of the Stark County Fatherhood Coalition which encourages responsible fatherhood. Members recognize parents' emotional support of their children is as important as their financial support. Coalition members served as volunteers for the: National Day to Read, HOF Enshrinement Festival, Canton Parks "Trunk -or-Treat", and Fathers' Walk Your Child to School Day at area elementary schools with 1,847 fathers and 2,326 children participating.

Through TANF/PRC funding four SARTA buses were "wrapped" with pictures of fathers and children and the message Great Dads Spend Time with Their Kids!

Parenting Time Order Program

CSEA received a two-year THRIVE grant to fund a free Parenting Time Order program in partnership with Community Legal Aid. This is the only CSEA program in Ohio that helps non-custodial parents establish and enforce parenting time orders in court.



Wages & Benefits	\$4,790,685	77%
Operating Expenses	\$1,109,256	18%
Program Costs	\$294,474	5%

Agency Expenditures

Human Services Division

Wages	8,386,170
Benefits	3,857,893
Books/Periodicals	525
Contracts	217,275
Countywide Indirect	80,393
Data Processing	143,041
FAET Participant Allowance	21,992
Fraud Awareness	1,901
PRC/Auto Repair	57,943
PRC/Job Related	58,034
PRC/Parenting Skills	203,267
PRC/SEP	150,000
PRC/Work Allowance	119,013
Reimbursements	
Special Projects/Dues	24,954
Rent	116,999
Shared Costs	1,583,065
Supplies	22,494
TANF/Bus Passes/Fuel Cards	13,500
TANF Bus Wrap	76,800
TANF/CSEA Expungement	24,991
TANF ECRC Supplies	45,649
Transportation	
Medical/Healthcheck/PRS/SSI	3,287,124
Travel/Mileage/Education	31,390
Furniture	254,880
TOTALS	\$18,779,294

Children Services Division

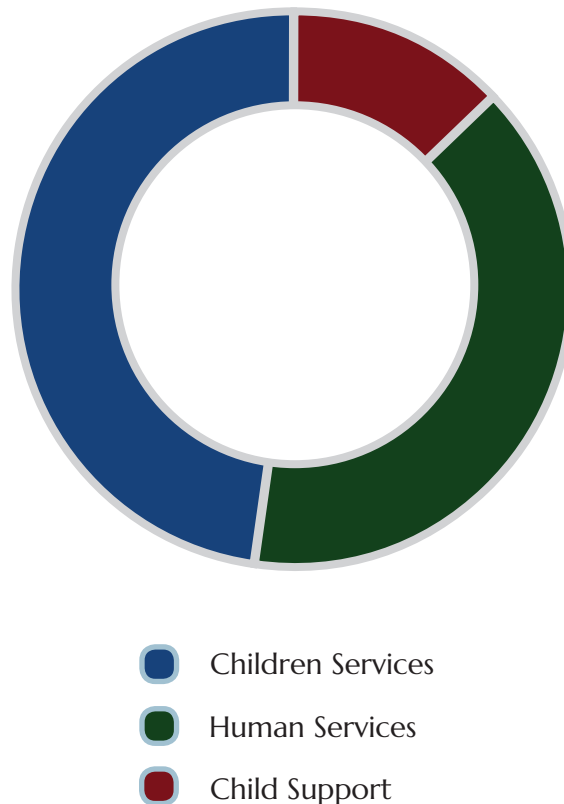
Wages	8,306,958
Benefits	3,595,903
Wendy's Wonderful Kids	
Wages & Benefits	188,659
Mental Health & Recovery	
Services Wages & Benefits	55,686
Wendy's Wonderful Kids Contracts	36,870
Child and Family	
Visitation Center Grant	4,000
Contracts	473,140
Shared Costs	1,472,088
Countywide Indirect	234,288
Purchased Foster Homes	2,914,807
Residential Treatment	414,919
Agency Foster Homes	1,305,446
Group Homes	130,203
Foster Children Clothing	172,162
Foster Children Medical	24,206
Adoption Services/Home Studies	40,225
Advertising/Recruitment	36,619
Bus Passes	112,375
Child Abuse Prosecution Unit	328,821
Communications	81,859
County Share Adoption Subsidy	422,546
Data Processing	7,611
Emergency Services	512,914
Foster Parent Training Stipends	69,920
Independent Living	170,857
Maintenance/Utilities	111,898
Membership Dues	11,188
Mileage	358,000
Miscellaneous	102,623
Non-Recurring Adoption	62,663
Office Supply	20,831
PASS	146,066
Primary Partner Program/PRT	18,159

Professional Liability Insurance	135,315
Public Records	61,335
Reimbursement	30,487
Rent	123,179
Service Review Committee	11,137
State Adoption Subsidy	22,918
Tax Settlement Fees	147,254
Travel and Training	61,172
Work Related Daycare	390,173
TOTALS	\$22,927,480

Child Support Division

Wages	2,869,239
Benefits	1,343,001
Right Path Program	
Wages & Benefits	132,636
New Direction Program	
Wages & Benefits	366,051
THRIVE Grant Wages & Benefits	88,240
Right Path Program Contracts	118,316
New Direction Contracts	24,596
THRIVE Program Contracts	17,362
Countywide Indirect Costs	105,256
Data Processing	18,738
IV-D Contracts	121,477
Legal Services	63
Miscellaneous	69,572
Rent	211,229
Shared Costs	612,078
Travel and Training	8,439
Furniture	88,121
TOTALS	\$6,194,415

2018 Agency Operating Totals
by Division



Stark County Job & Family Services
2018 Total Expenditures
\$47, 901,189

Stark County Job & Family Services

2018 Event Calendar

JANUARY

National Reading
Day Event

FEBRUARY

Pro Football HOF Winter
Event for Dads & Kids

MARCH

National Social Work
Month

Spring Grapevine

APRIL

Child Abuse Prevention
Month

Child Abuse Prevention
Month First Friday Event

Wear Blue Campaign

MAY

30th Annual
Foster Parent
Recognition Banquet

JUNE

Expungement/CQE Clinics

Day Out with Dad Football
Camp at Pro Football HOF

Fishing Rodeo

Project KARE RUMO
Graduation Celebration

Summer Grapevine

JULY

HOF Parade

Rubber Ducks Foster
Parent Event

Child Support Fishing Rodeo

Foster Parent
Fishing Derby

AUGUST

Golf Scramble

Back to School Bowling

Child Support Awareness
Month

SEPTEMBER

Father's Walk Your Child
to School Day

Fall Grapevine

OCTOBER

Fall Frolic Event
for Foster Parents

NOVEMBER

National
Adoption Month

Adoption Celebration
Event

2018 Virtual Heart Gallery

DECEMBER

Project KARE:
Gifts for Kids

Children's Network
Holiday Party

Winter Grapevine

Executive Team

Deborah Forkas, M. Ed
Executive Director

Mary Ann Abel
Communications Administrator

Jerry Coleman, JD
Assistant Deputy Director,
Legal Services Division

Brian Kandel, MBA
Deputy Director, Finance

Susan Lenigar, MBA
Deputy Director,
Human Services Division

Kelly Lockhart, M.Ed, LSW
Deputy Director,
Human Resources & Support
Services

Robert Myers, LISW-S
Deputy Director,
Children Services Division

Rob Pierson, MA
Deputy Director,
Child Support Division

County Commissioners

Janet Weir Creighton, President

Richard Regula, Vice President

Bill Smith, Member

County Administrator

Brant Luther, Esq.

Planning Committee

The Stark County Family Services
Planning Committee provides
recommendations to Stark County
Job and Family Services for the most
effective and efficient delivery of
service.

Cynthia Burnell
Chairperson

John Petit
Vice Chair

Erica Wilson-Domer
Secretary

Deborah Forkas
SCJFS Executive Director

Mary Ann Abel
Chanda Coblenz
Raymont Johnson
Laura Moline
Evelyn Moore
Kay Port
Beverly Proctor-Donald
Gloria Sanders

Contact Information

Executive Offices

221 3rd Street SE
Canton, OH 44702

Children Services Division

402 2nd Street SE
Canton, OH 44702

Child Abuse/Neglect Report Line:
330-455-KIDS

Foster/Adopt
330-451-8789

Child Support Division

122 Cleveland Ave. NW
P.O. Box 21337
Canton, OH 44701

Customer Service
330-451-8930

Human Services Division

221 3rd Street SE
Canton, OH 44702

**Customer Service/Application
Line**
1-844-640-6446

JOBS/Child Care
330-452-4661

